

HMIS PATH

(Projects for Assistance in Transition from Homelessness)



What is PATH?

- PATH = Projects for Assistance in Transition from Homelessness
- Federal Grant Program funded by the U.S. Department of Health & Human Services and Substance Abuse & Mental Health Services Administration
- Maine's PATH Program mandates utilization of HMIS by PATH Providers for all persons receiving both Outreach/Engagement Services and PATH Enrolled Services





Department of Health and Human Services

Maine People Living Safe, Healthy and Productive Lives



Why PATH?

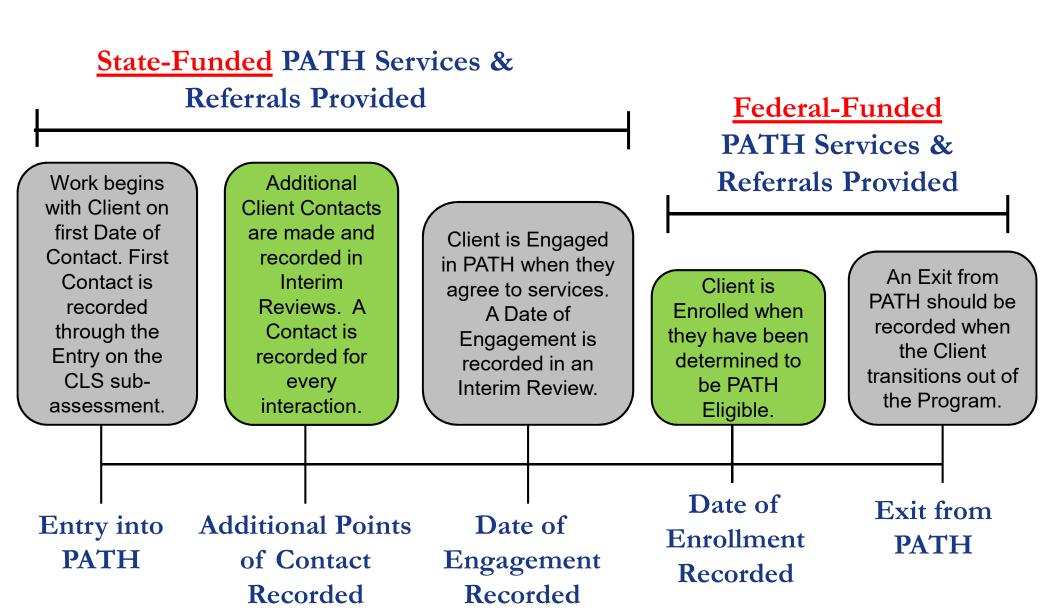
Designed to support the outreach, engagement and delivery of services to eligible persons who are literally homeless <u>and</u> have a serious mental illness and/or co-occurring substance use disorder, with emphasis on:

- a. Persons most in need of services and/or engagement by an Outreach worker
- b. Services which are not supported by mainstream mental health programs



Persons who meet the above criteria may be eligible for PATH Enrollment

Maine HMIS PATH Entry, Engagement, Enrollment, and Exit in HMIS





Collection Phase: Outreach

- Contacts
 - Date
 - Location
- Minimum data that Provider can use to identify
 Client
 - Physical Description (Five Foot Tall Woman)
 - Specific Location (Man Under Bridge)
 - Clothing/Accessories (Girl Wearing Red Sox Hat)



Collection Phase: Engagement

- Housing Status
- Name
- SSN
- Date of Birth
- Date of Engagement
- Mental Health Status
- Substance Abuse
- Maximum UDEs where possible
- Referrals/Services (State Funded)



Collection Phase: Enrollment

- Date of PATH Status
- Full UDEs
- Common Data Elements
 - Income and Sources
 - Non-Cash Benefits
 - Health Insurance
 - Disabilities

- Enroll only Literally Homeless Applicants that meet one (1) or more of the below requirements, as determined by a Licensed Clinical Supervisor. All such determinations shall be made within six (6) months of the first Outreach:
- The Case Management Services for Member Experiencing Homelessness eligibility requirements, as stated in 10-144 C.M.R. ch. 101, ch. 2, § 13.03-5; and/or
- The Specific Requirements, as stated in 10-144 C.M.R. ch. 101, ch. 2, § 17.02-3; and
- Has formally consented to participate in Services provided by the PATH Program.

Referrals/Services (PATH Funded)



Data Collection Phase: Exit

- Reason for Leaving
- Destination
- Housing Status
- Income and Sources
- Non-Cash Benefits
- Health Insurance
- Disabilities



PATH Definitions and Associated Data Entry Processes



Contact: Definition & Data Entry Process

- Definition: A <u>contact</u> is defined as an interaction between a worker and a Client designed to engage the Client. Contacts may include activities such as a conversation between the Street Outreach worker and the Client about the Client's well-being or needs, an office visit to discuss their housing plan, or a referral to another community service.
- Data Entry Process: A contact must be recorded using the Current Living Situation sub-assessment anytime a Client is met, including when a Date of Engagement, Project Entry Date, or Date of PATH Status Determination/Enrollment is recorded on the same day.
 - Record Date of Contact contacts should be recorded all the way through to Exit



Engagement – Definition & Data Entry Process

- **Definition:** The <u>Date of Engagement</u> is the date on which an interactive Client relationship results in a deliberate Client assessment or the beginning of a case plan.
- Data Entry Process: The Date of Engagement should be entered into HMIS at the time in which the Client has been engaged by the Street Outreach worker.
 - This date may be <u>on or after</u> the Project Entry Date and must be <u>prior to</u> the Date of Enrollment and the Project Exit Date
 - If the Client exits without becoming engaged, the Date of Engagement should be left blank



Enrollment

Enroll only Literally Homeless Applicants that meet one (1) or more of the below requirements, as determined by a Licensed Clinical Supervisor. All such determinations shall be made within six (6) months of the first Outreach:

- The Case Management Services for Member Experiencing Homelessness eligibility requirements, as stated in 10-144 C.M.R. ch. 101, ch. 2, § 13.03-5; and/or
- The Specific Requirements, as stated in 10-144 C.M.R. ch. 101, ch. 2, § 17.02-3; and
- Has formally consented to participate in Services provided by the PATH Program.

The worker should enroll a Client in PATH if the following has occurred:

- The worker determined the Client to be PATH eligible (homeless or at imminent risk of homelessness <u>and</u> seriously mentally ill)
- The worker recorded at least one Contact with the Client (this could be the contact at Project Entry)
- The worker has established a Date of Engagement with the Client (the date is either <u>on or after</u> the Project Start Date)
- The worker has opened an individual file on the Client and the Client has agreed to PATH Enrollment



Enrollment & Date of PATH Status Determination

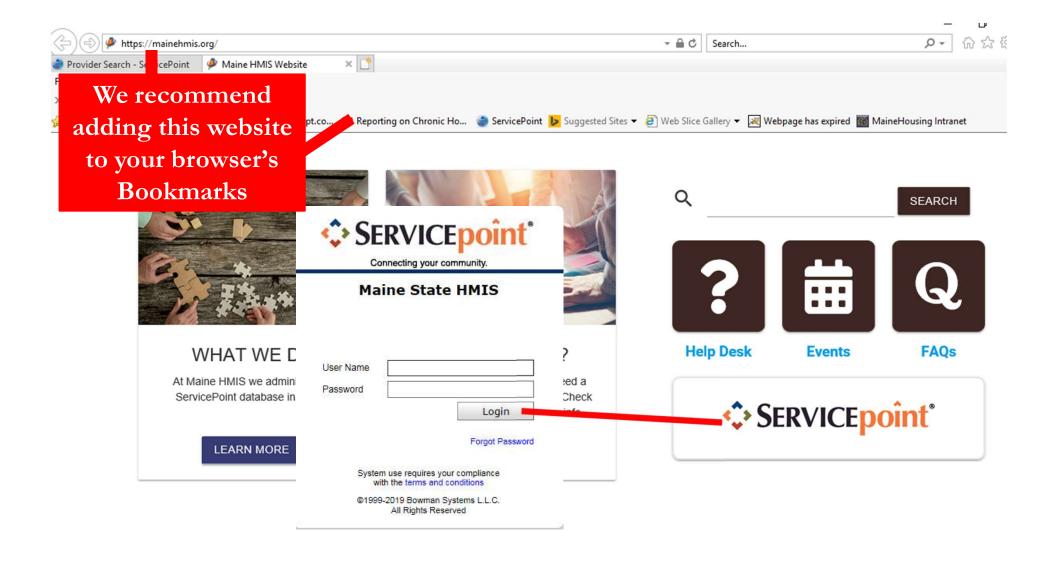
- If the Client has been determined eligible and consented to participate in services provided by the PATH project, the "Client Became Enrolled in PATH" data element needs to be answered 'Yes' and the appropriate Enrollment Date should be recorded in the Date of PATH Status Determination field found in the Interim assessment.
- If a Client is not enrolled in PATH, the "Client Became in Enrolled in PATH" data element is answered 'No' and the reason should be recorded in the corresponding field. A Project Exit should then be added to the Client's record for that same date.



PATH Data Entry in HMIS



Getting Started: Visit https://MaineHMIS.org





Choose the Project (EDA) You Will Be Inputting Data Entry For



The first thing you must do after logging into ServicePoint is click on the "Enter Data As" mode (located in the top right corner) and choose the project you are going to do data entry for.



Enter Data As (EDA)

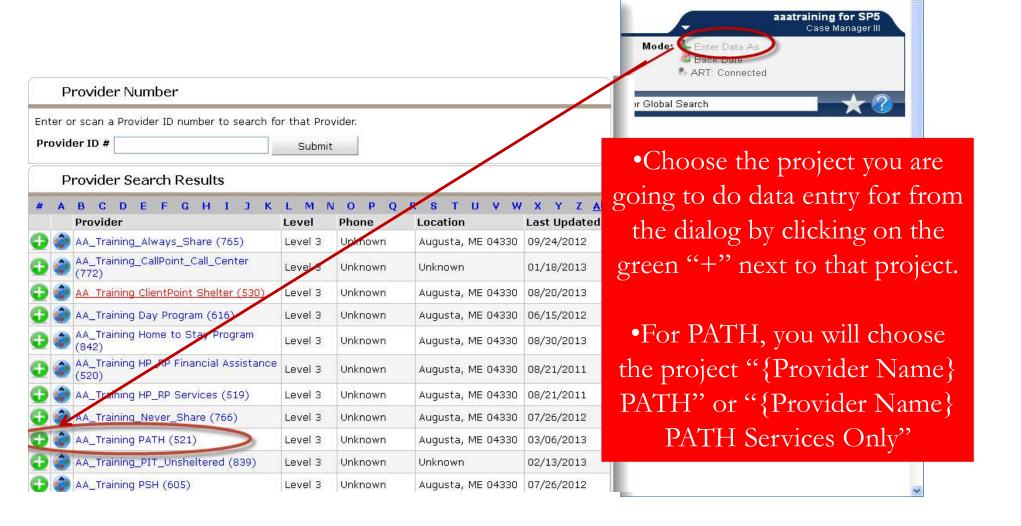
There are two EDA's (projects) for each Provider:

- {Provider Name} PATH
 - Use this EDA for Street Outreach Clients

- {Provider Name} PATH Services Only
 - Use this EDA for Clients that are housed or in shelter



Project (EDA) Selection





How Do I Determine which EDA to use?

Ask the Client "Where did you stay last night?"

- If the Client responds with an answer consistent with a place not meant for human habitation, enter the Client into the Street Outreach project.
- If the Client responds with an answer consistent with a place meant for human habitation (including emergency shelters), enter the Client into the PATH Services Only project.
- If the Client does not provide an answer, wait until you can get an answer, then enter the Client into HMIS at that point.
- If the Client does not provide an answer and you never encounter the Client again, you should enter them into the PATH Services Only project. This will keep the Client from being counted in the HUD System Performance Measure 7A.



Select the ClientPoint Module

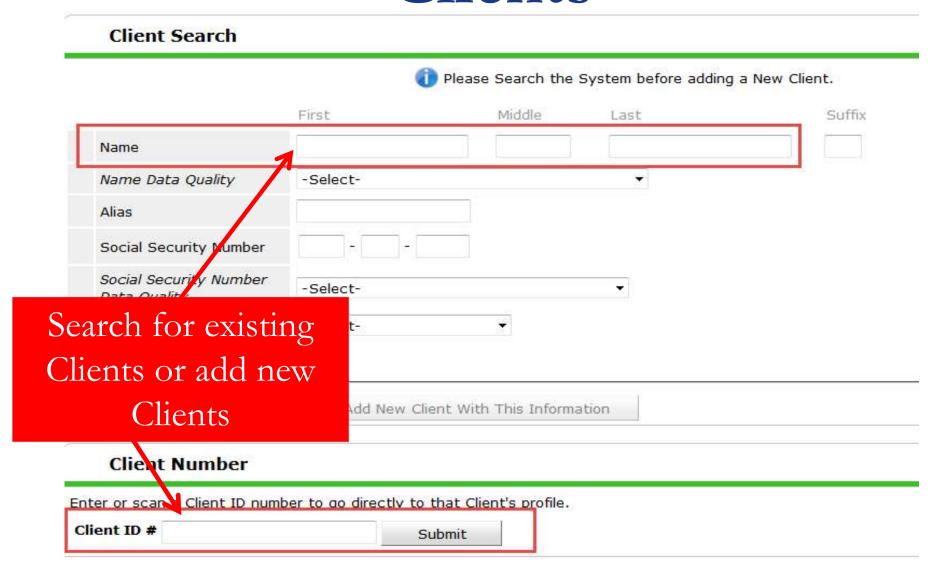


ClientPoint	
▶ CallPoint	
ResourcePoint	
ShelterPoint	
ActivityPoint	
SkanPoint	
▶ Reports	
▶ Admin	
Logout	

Headline
Thursday 8/15, the system will be unavailable beginning at 10pm that night
Need Help? Something not working?
Get MaineHMIS news by email!
FYI- ART reporting data is not updated on weekends
SECURITY REMINDER, It is a violation of your user agreement and of the confidentiality rules of the Maine HMIS system to allow anyone to access ServicePoint and/or enter data into ServicePoint under your ID and password.

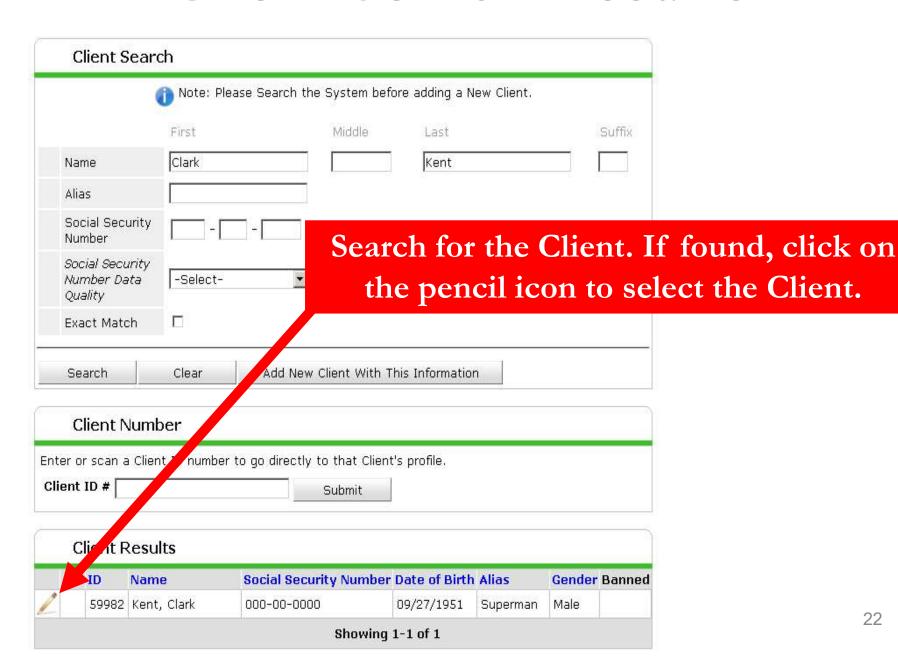


Searching for and Adding Clients



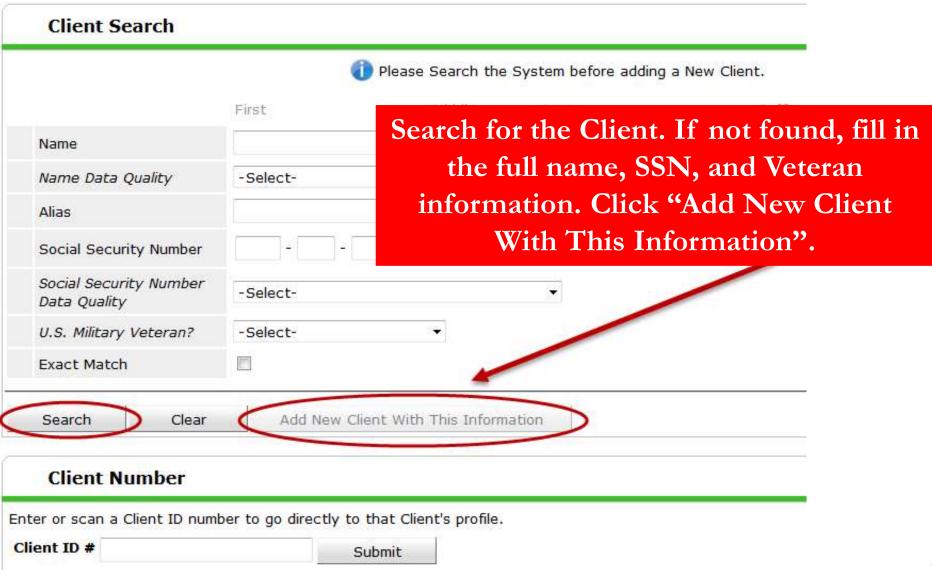


Client Search Results





Add Data from the Client Search Screen



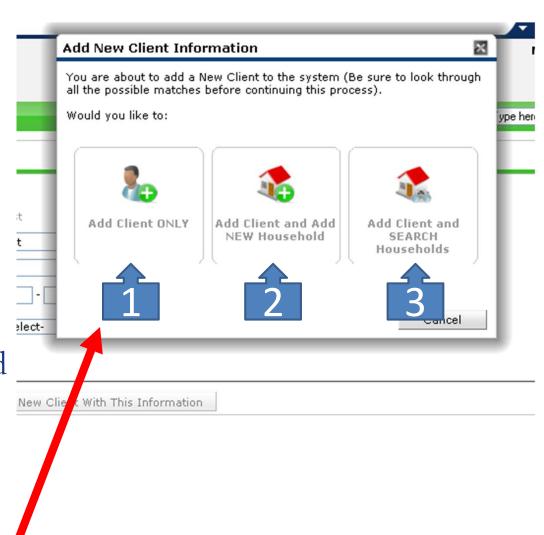


Add New Client Information

This overlay screen offers three options:

- 1 Add a single individual only
- 2 Add an individual, create a household, and add other household members
- 3 Create a new individual record and add it to an existing Household.

The Maine PATH program does not record household information – select option 1.





Maine PATH & Households



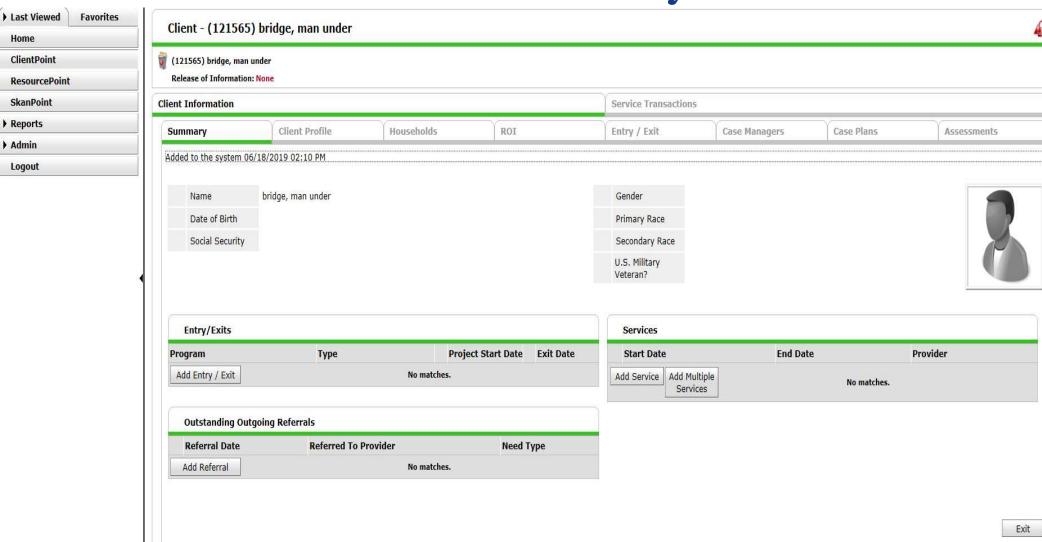
The Maine PATH program does not record household information.

Only single adults should be entered into the PATH or PATH Services Only EDAs.

If a Client is part of an existing household, be sure the Entry does not include any of those household members.

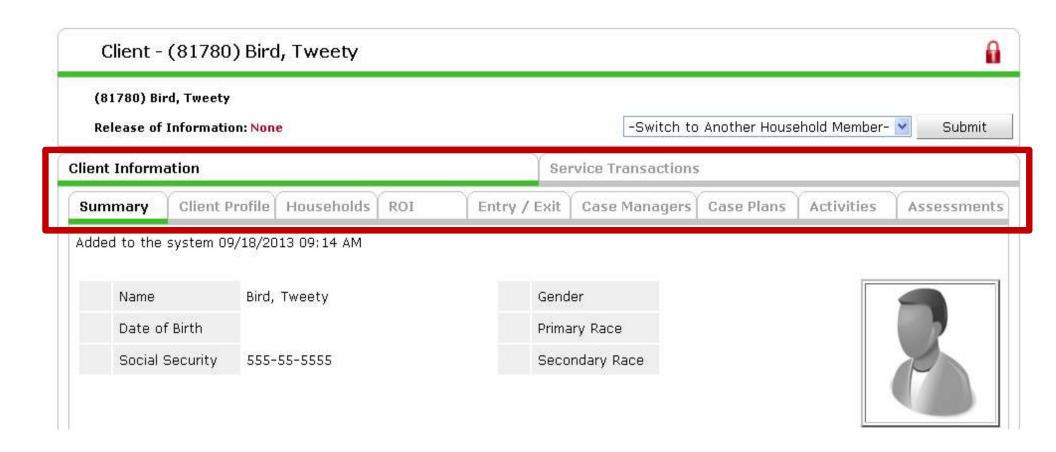


The Workflow Begins from the Client Summary Screen



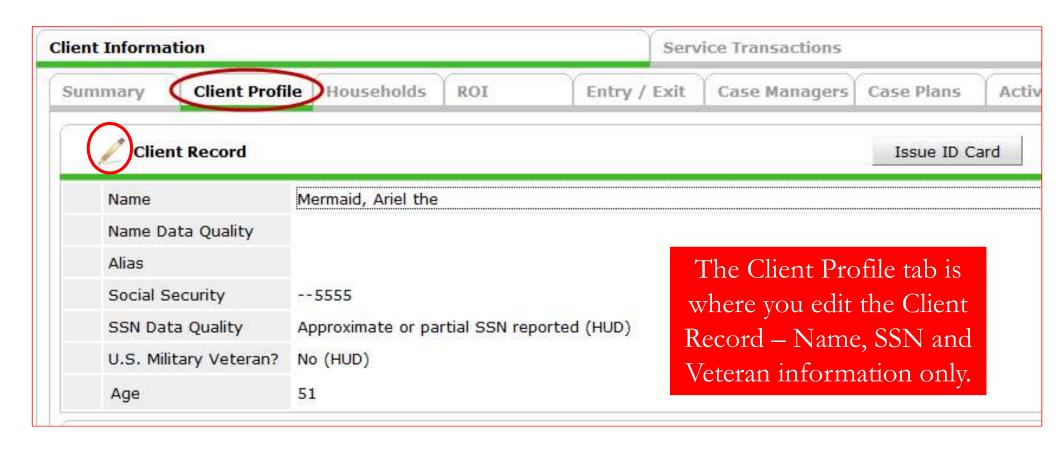


ServicePoint Tabs





Client Profile Tab





Add Entry Exit

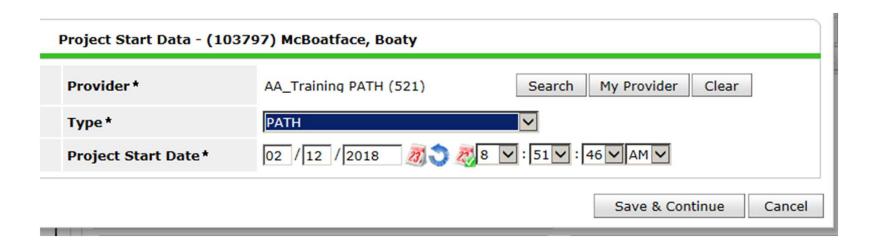
- Entry/Exit's are the core of ServicePoint.
- The Program Type, Entry Date and Exit Date define the Client's relationship to programs, services, and all other actions which ServicePoint allows us to record.
- Until the Client has the dates of Entry/Exit's recorded, consider the Client "On Hold" (waiting to be connected, but not there yet).
- For PATH, the Entry Date will be the date you first have contact with a Client. Exit dates are added when the Client is no longer in the program.





Add an Entry

- -Click "Add Entry/Exit"
- -Select PATH from the 'Type' drop-down box
- -Change the Project Start Date, if needed





Entry Data Elements

-Record answers to questions, as outlined in the data collection phases.

-All UDE's should be entered into HMIS on or before the Date of Engagement

(except for 3.11 – Project Exit Date and 3.12 – Destination)

-Data Quality is measured <u>after</u> the Date of Engagement.



UDE Collection Timeline

Universal Data Elements	At Project Start	By Date of Engagement	At Date of Enrollment	At Project Exit
3.01 Name	X			
3.02 Social Security Number		x		
3.03 Date of Birth		x		
3.04 Race		x		
3.05 Ethnicity		х		
3.06 Gender		x		
3.07 Veteran Status		x		
3.08 Disabling Condition		Х		
3.10 Project Start Date	х			
3.11 Project Exit Date				х
3.12 Destination				X
3.15 Relationship to Head of Household	Х	Х	X	X
3.16 Client Location	X	X	X	X
3.917 Living Situation	Х	X	X	Х

Per the State PATH Program: If you aren't able to obtain the Client's name at 1st Outreach, input minimum data a Provider can use to identify Client, such as a physical description, specific location, or clothing/accessories description.

Common Data Elements Collection Timeline

Common Program Specific Data Elements	At Project start	By Date of Engagement	At Date of Enrollment	At Project Exit
4.02 Income and Sources		Х		
4.03 Non-Cash Benefits		X		
4.04 Health Insurance		Х		
4.05 Physical Disability		X		
4.06 Developmental Disability		X		
4.07 Chronic Health Condition		X		
4.08 HIV/AIDS		Х		
4.09 Mental Health Problem		Х		
4.10 Substance Abuse		Х		
4.11 Domestic Violence		X		
4.12 Current Living Situation	x	х	х	x
4.13 Date of Engagement		х		

Current Living Situation: Records **Contact** with the Client. A **Contact** must be recorded on the Current Living Situation sub-assessment for every time you talk to, meet with, or **provide a Service on behalf of** a Client.



Federal Partner Program Data Elements Collection Timeline

Federal Partner Program Data Elements	At Project start	By Date of Engagement	At Date of Enrollment	At Project Exit
P1 Services Provided - PATH Funded			Х	X
P2 Referrals Provided - PATH			Х	X
P3 PATH Status			Х	
P4 Connection with SOAR	Х	X	X	X

- P1 PATH Funded Services Provided: Record the Date and Type of each Service provided, as they occur
- P2 PATH Funded Referrals Provided: Record the Date, Type & Outcome of each Referral made, as they occur
- P3 PATH Status: Enter Date of PATH Status Determination and answer whether Client Became Enrolled in PATH. If not Enrolled, why not? Collection should be <u>at or before</u> the Exit Date.
- P4 Connection with SOAR: Yes/No question. To be answered at all Collection Points.



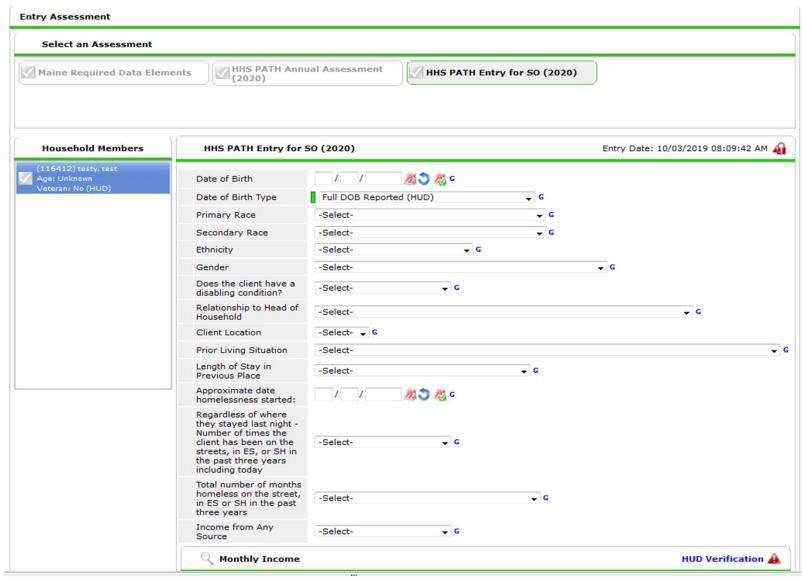
PATH Status Determination & SOAR

PATH Status Determination: Only one PATH status date and response is allowed for each project stay. If a client exits and returns to the project later, the previously entered enrollment data does not apply and a new response must be entered based on this new project start and project exit service period.

Connection to SOAR: SOAR is a national program designed to increase access to the disability income benefit programs administered by the Social Security Administration (SSA) for eligible adults who are experiencing or at-risk of experiencing homelessness and have a mental illness, medical impairment, and/or a co-occurring substance use disorder.

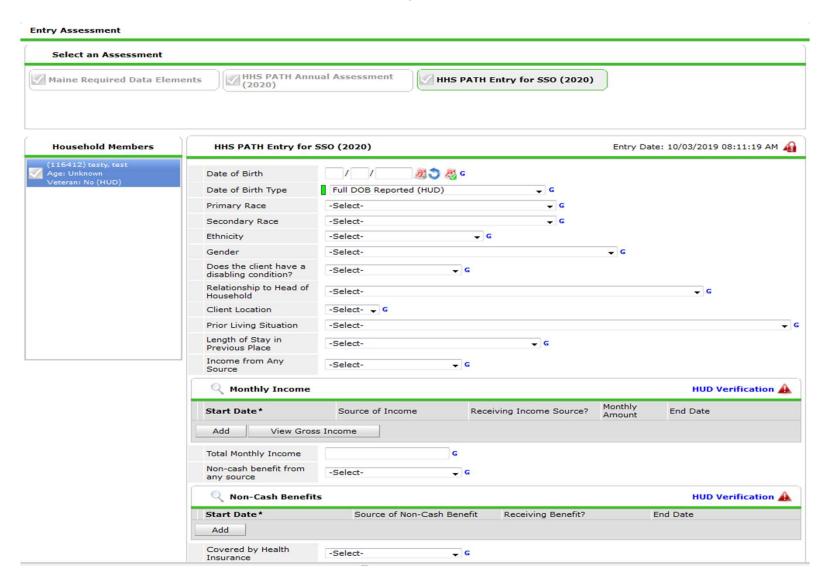


HHS PATH Entry for Street Outreach Assessment





HHS PATH Entry for Services Only Assessment





HHS PATH Entry Assessments

- —Contains all the UDE's
- Answer as many as possible <u>before</u> Date of Engagement
- -Should have the majority of the UDE's answered <u>prior to</u> the Enrollment Date



Maine Required Data Elements Assessment

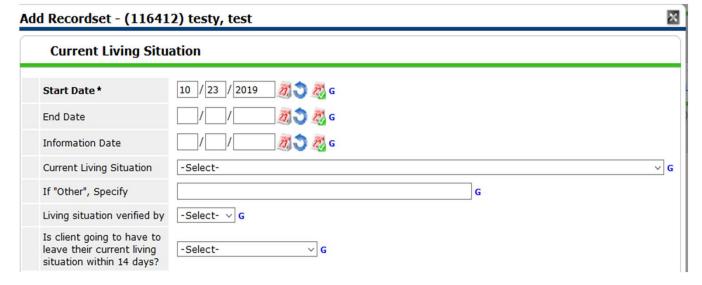
- Data outside the HUD UDE's that needs to be collected.
- —Includes Release of Information, Zip Code of Last Permanent Address, and a VI-SPDAT.



PATH Entry: First Contact Added at Entry

The first Contact is recorded under the Current Living Situation subassessment found under the Entry Assessment

Date of First
 Contact must
 match the Project
 Start Date





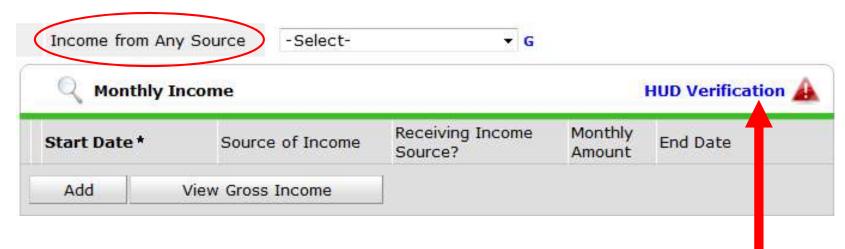
Common Data Elements

Income from Any Source	-Select-	→ G			
Monthly Income					HUD Verification 🛕
Start Date*	Source of Income	Rece	eiving Income Source?	Monthly Amount	End Date
Add View Gross	Income				
Total Monthly Income		G			
Non-cash benefit from any source	-Select-	▼ G			
Non-Cash Benefits	5				HUD Verification 🔔
Start Date*	Source of Non-Cash	Benefit	Receiving Benefit?		End Date
Add					
Covered by Health Insurance	-Select-	→ G			
Health Insurance					HUD Verification
Start Date*	Health Insurance Ty	ре	Covered?		End Date
Add					
Health, Substance	Abuse, and Disabilities				HUD Verification 🛕
Start Date*	Disability Type		Disability determinat	ion	End Date(A)
Add					
Domestic violence victim/survivor	-Select-	→ G			
If yes for Domestic violence victim/survivor, when experience occurred	-Select-		▼ G		
If yes for Domestic Violence	-Select-	→ G			



Recording Common Data Elements

 If the Client has an income from any source, select 'Yes' from the drop-down.



 Click 'HUD Verification' and an overlay screen will appear.



HUD Verification Overlay

HUD Verification: Monthly Income for 10/15/2014

Per Source of Income, the current records for Monthly Income as of 10/15/2014 are displayed below. Any previous records for Monthly Income not overlapping as of this date are not displayed. In the event that multiple records exist per Source of Income as of 10/15/2014, records containing "Yes" values will be displayed and take precedence for reporting purposes.

Select the Receiving Income Source? value for all incomplete Source of Income records ◎ No

Data Not Collected

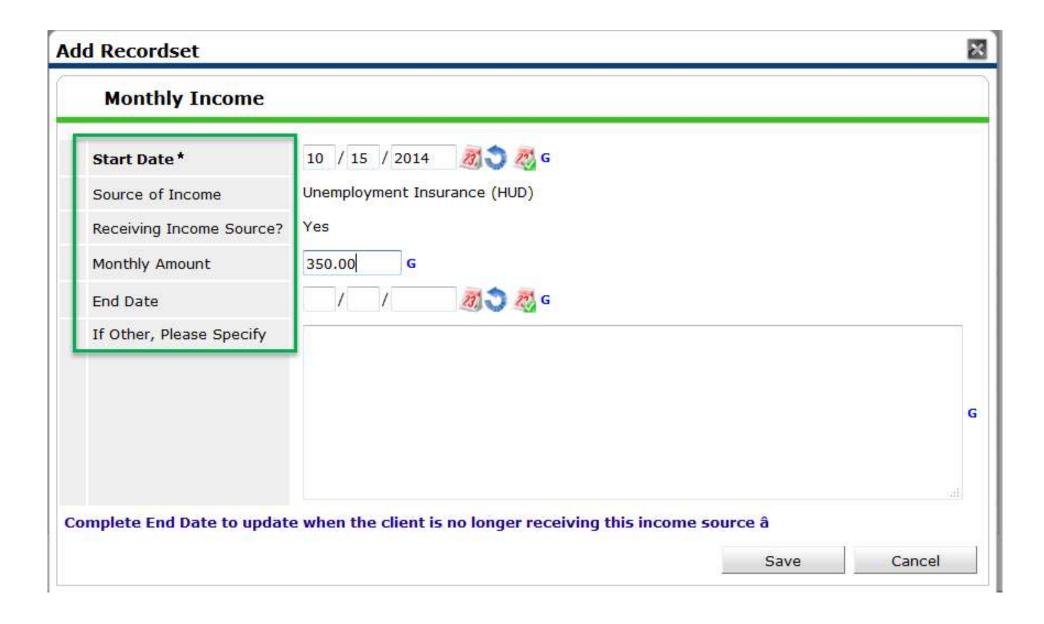
Incomplete

	Receiving Income Source?							
Source of Income	Yes	No	Data Not Collected	Incomplete				
Earned Income (HUD)	0	0	•	•				
Unemployment Insurance (HUD)	0	0	0	•				
SSI (HUD)	0	0	0	•				
SSDI (HUD)	©	0	•	•				
VA Service Connected Disability Compensation (HUD)	0	0	0	0				
Private Disability Insurance (HUD)	0	0	0	0				
Worker's Compensation (HUD)	0	0	0	•				
TANF (HUD)	0	0	•	•				
General Assistance (HUD)	0	0	6	•				
Retirement Income From Social Security (HUD)	0	0	0	•				
VA Non-Service Connected Disability Pension (HUD)	0	0	0	•				
Pension or retirement income from another job (HUD)	0	0	©	•				
Child Support (HUD)	0	0	0	0				
Alimony or Other Spousal Support (HUD)	0	0	0	0				
Other (HUD)	0	0	0	•				

The second secon	
Save & Exit	Exit
	Save & Exit



Add Recordset





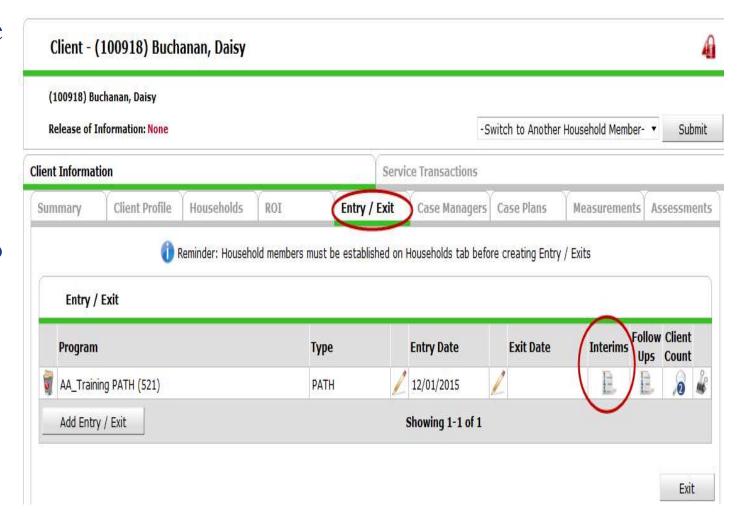
Interim Reviews & Additional Contacts



Documenting Updates

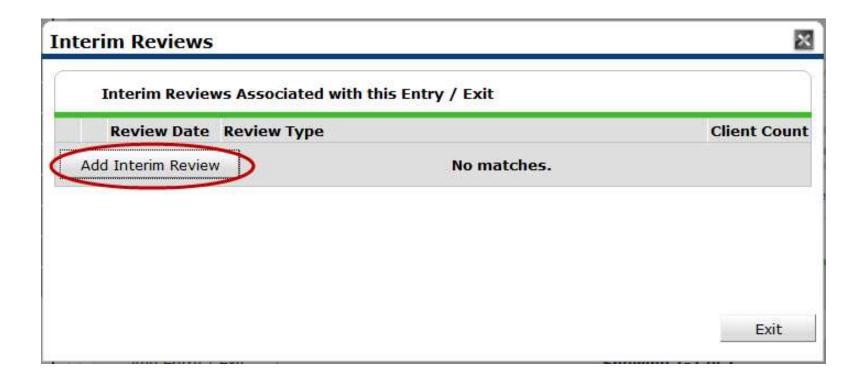
Navigate to the Entry/Exit
 Tab and click on the Interims icon.

- Any changes to Common Data Elements <u>after</u> the Project Start Date are made through an **Interim**.





Add Interim Review





Interim Review Type and Date

Interim Review - (1	115389) Client, Test, Jr	×
Interim Review Data		
Entry / Exit Provider	AA_Training PATH (521)	
Entry / Exit Type	PATH	
Interim Review Type*	Update ▼	
Review Date *	06 / 20 / 2019 Ø	

Interim Review Type = Update Review Date = Date of Outreach





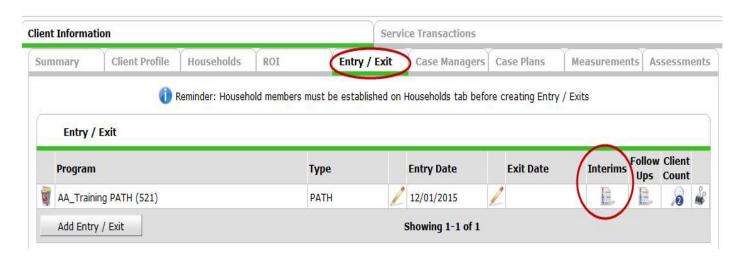
Using Interim Review to Add Engagement Date and PATH Status Determination



- Interim Reviews should also be used to add the Date of Engagement and PATH Status Determination (regardless of Enrollment or non-enrollment).
- Interim Review type is 'Update'
- Review Date should correspond to Engagement Date or PATH Status Determination Date



Documenting Additional Outreach Contacts



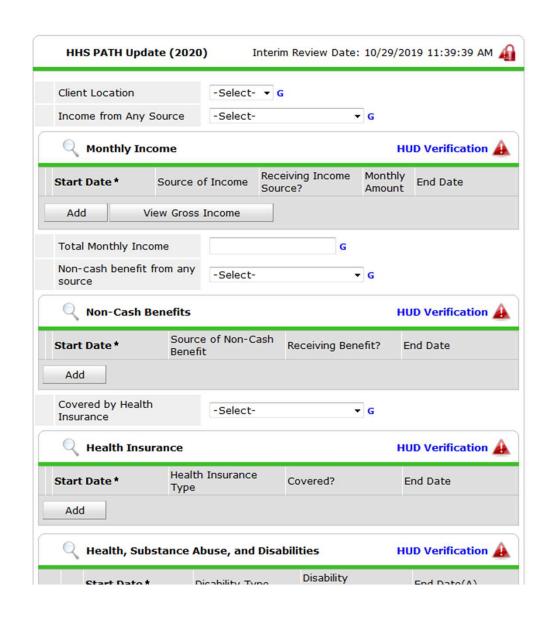
As you make contact with Clients, navigate to the Entry/Exit Tab and select 'Add an Interim' to complete the **Current Living Situation** sub-assessment found on the **HHS PATH Update**(2020) assessment.

Current Living	Situation		
Start Date *	End Date	Information Date	Current Living Situation
Add			



Interim Assessments

- Use the sub-assessments found in the HHS PATH Update
 (2020) assessment to record changes to the Common Data Elements. Only update what has changed.
- Never delete a source; always input an End Date.
- Notice the HUD Verification
 has a green check mark next to
 it. This confirms that all fields
 were answered.





Services & Referrals



Services & Referrals

PATH Clients who are not Enrolled are not eligible to receive Federal PATH Funded Services and Assisted Referrals; therefore, the only Services & Referrals that should be recorded prior to Enrollment are State-funded PATH Services and Referrals.

PATH Manual Language:

"The HMIS data element **P1 Services Provided – PATH Funded** is used to determine the PATH-funded services that are provided to a Client <u>during/after</u> Enrollment and <u>prior to</u> Project Exit."

"The HMIS data element **P2 Referrals Provided – PATH** is used to determine the referrals that are provided to a Client <u>during Enrollment</u>. A referral has been attained once the PATH-Enrolled Client begins receiving Services as the result of PATH

assistance.

Number of Services *	1	
Start Date *	06 / 14 / 2019 3 3 3 > : 12 > : 50 > PM >	
End Date	06 / 14 / 2019 3 3 3 > : 12 > : 50 > PM >	
Service Type *	-Select-	~
Type of PATH FUNDED Service Provided	-Select-	



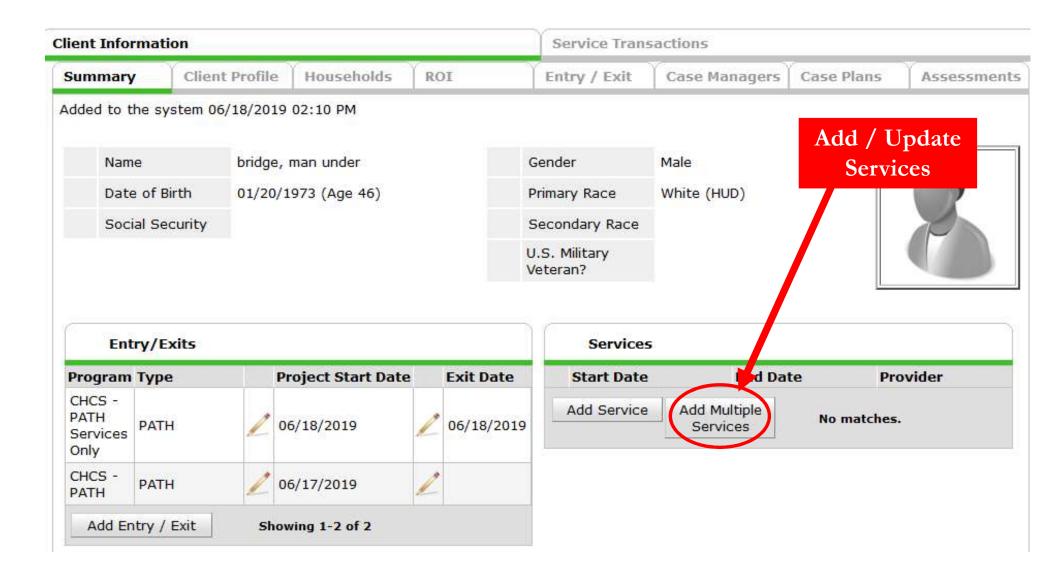
Services and Referrals: What's the Difference?



- A Service is assistance provided by the PATH
 Provider
- A Referral is made to another Agency or Provider for additional Services

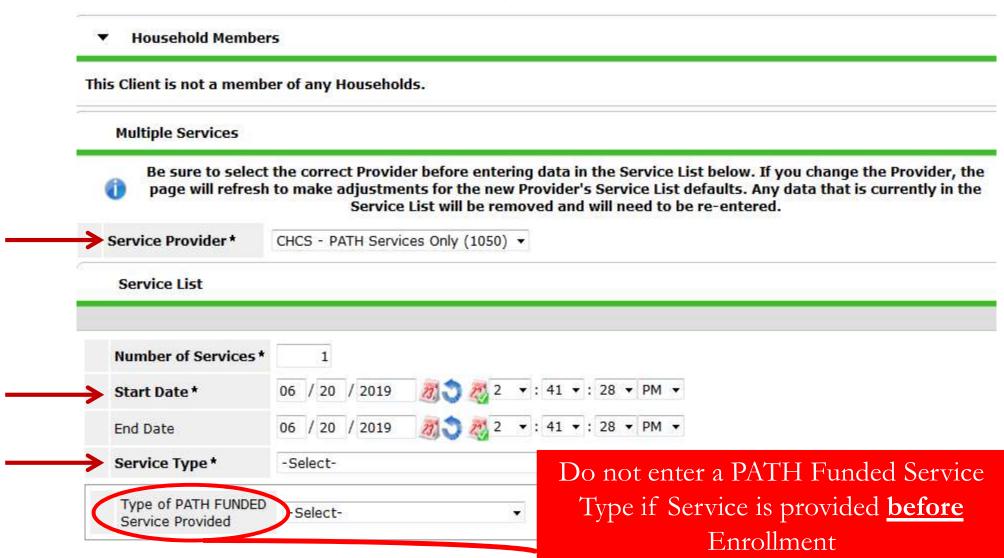


PATH Services



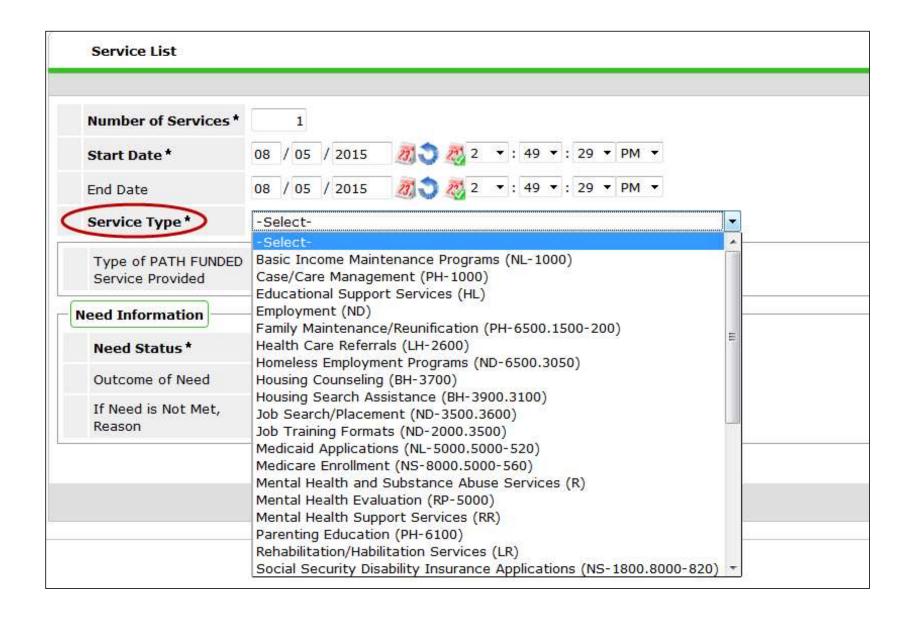


PATH Services Before Enrollment



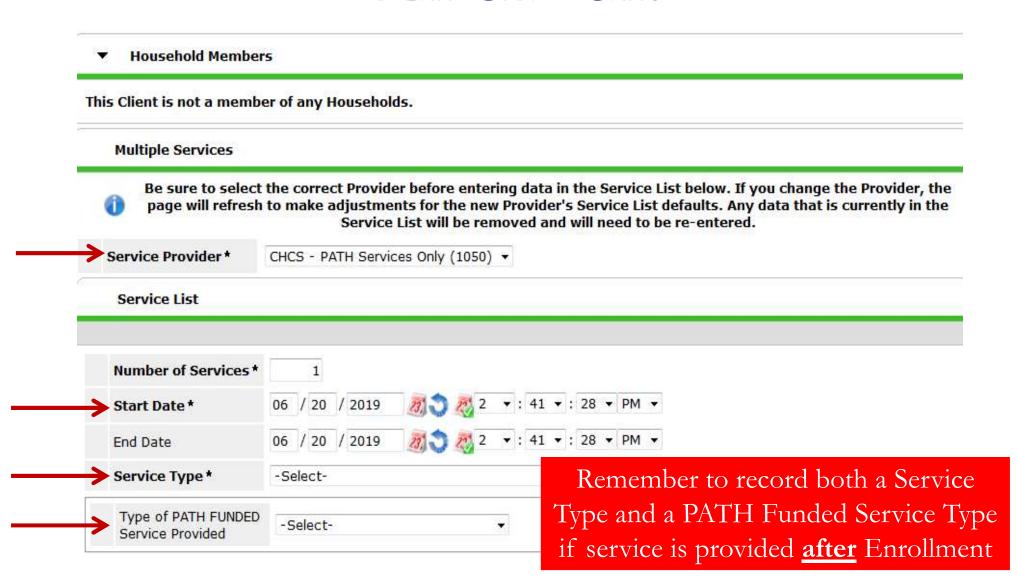


PATH Services





PATH Services After Enrollment



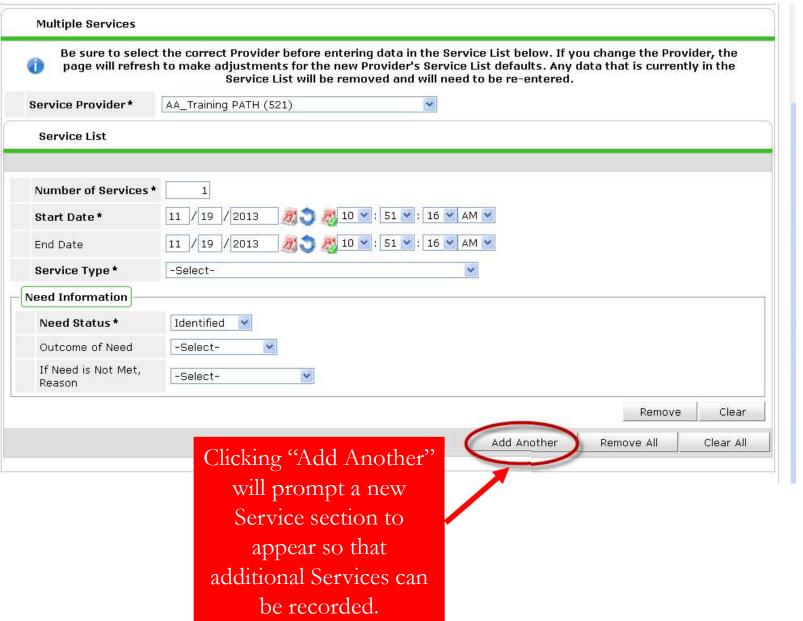


PATH Services

Number of Services *		1															
Start Date *	08	/ 05	/:	2015	23.	20	2	•	:	49	٠:	29	٠	PM	•		
End Date	08	/ 05	1:	2015	23,	22	2	•	:	49	•	29	•	PM	¥		
Service Type *	-S	elect-	3													33	•
		select utread						_6									
eed Information	O Se Ha	utread creeni abitat	h ng/a ion/i		itation												
eed Information Need Status * Outcome of Need	O S H	utread creeni abitat ommu	h ng/a ion/i nity	rehabil Menta													
Need Status *	Of Silver Control Cont	utread creeni abitati ommul ubstar ase m esiden ousing ousing	th ng/a nity nce anag tial mir mo	rehabil Menta Use Tr gement suppor nor ren eving as	itation al Health reatment t rt servic lovation ssistance assistar	e e											

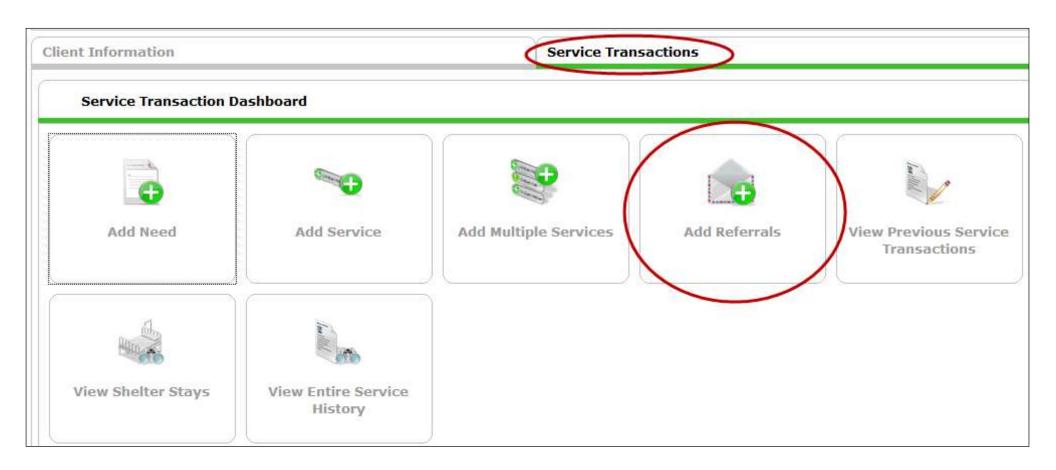


PATH Services





Creating Referrals





Referral Provider

	-Select-	Add Provi	der Bed Availability	У
Selected Provide	-Select- Community Mental Health (PATH Referral) (Z) (916) Educational Services (PATH Referral) (Z) (920)			
Provider •	Employment Assistance (PATH Referral) (Z) (925) Housing Placement Assistance (PATH Referral) (Z) (922) Income Assistance (PATH Referral) (Z) (924) Job Training (PATH Referral) (Z) (919) Medical Assistance (PATH Referral) (Z) (923)	Phone	Location	Last Updated

Select 'Referral Provider' from the drop-down list.



Referral Data

leeds Referral Date*	01 / 13 / 2015 Ø 10 ▼ : 26 ▼ : 17 ▼ AM ▼
Referral Ranking	-Select- ▼
Type of PATH Referral	-Select- ▼
f any "Type of PATH Referral" made, sel	ect Outcome → Select-
Projected Follow Up Date	
Follow Up User	AA_Training PATH (521) Search My Provider Clear
	-Select- ▼

Update:

- Referral Date
- Type of PATH Referral
 - Outcome of Referral



Referral Type

Referred-To Provider	Basic Income Maintenance Programs	Referred Clients
Community Mental Health (PATH Referral) (Z) (916)		(93523) Cat, Garfield

Be sure to check the box indicating the Referral Type





Adding an Exit



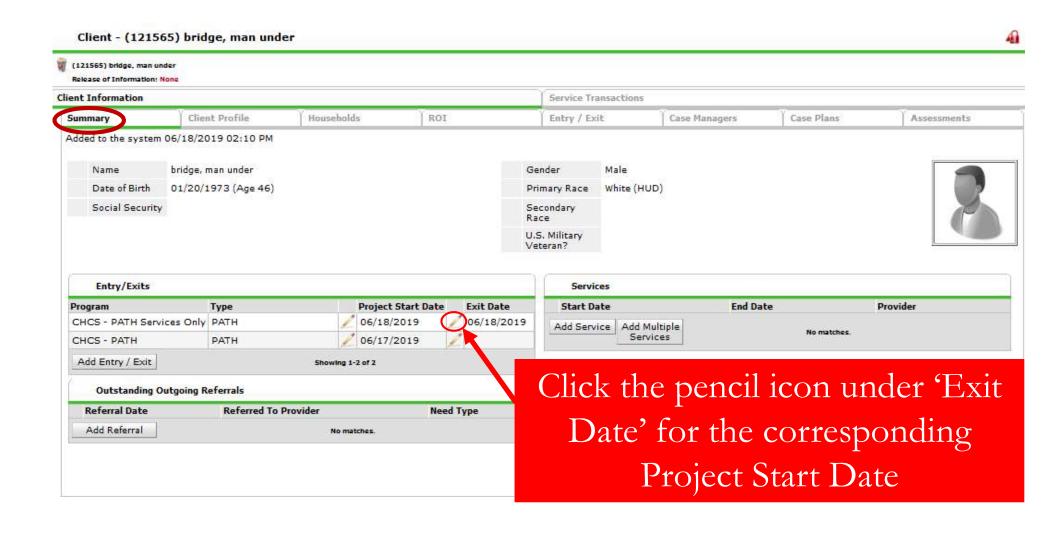
Exiting Clients



- Clients who no longer receive PATH Services or Outreach should be Exited from the Program in HMIS (60 days without Service or Contact would apply here).
- If a Client is not enrolled for any reason, once PATH
 Status Determination information is recorded, an Exit
 from the Program should be added to the Client Record.

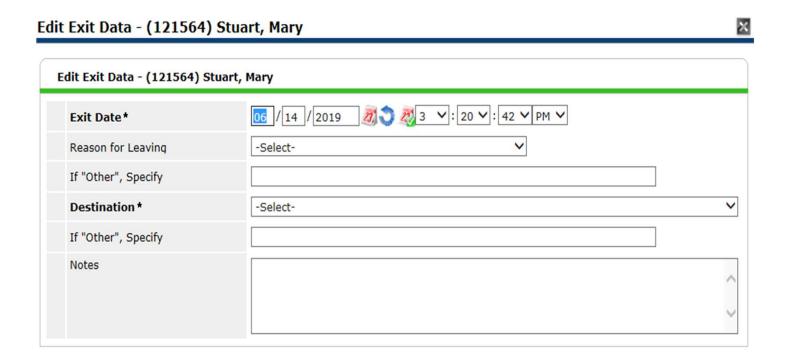


Creating the Exit Record





Creating the Exit Record





HHS PATH Exit (2020)

Assessment

Entry Assessment		Exit Assessme	ent	
Select an Assessment				
Maine Required Data Elements	HHS PATH Annual Assessment (2020)	HHS PATH E	exit (2020)	
Household Members	HHS PATH Exit	(2020)	Exit Date: 10/03/2	019 08:21:48 AM 🔏
(116412) testy, test Age: Unknown Veteran: No (HUD)	Income from Any Source	-Select-	▼] G	
	Monthly Inc	come	н	JD Verification 🛦
	Start Date*		ceiving Income Month urce? Amou	
	Total Monthly Inco		G → G	
	Non-Cash E	Benefits	н	JD Verification 🔔
	Start Date*	Source of Non- Cash Benefit	Receiving Benefit?	End Date
	Add			
	Covered by Healt Insurance	h -Select-	▼ G	
	Health Insu	ırance	н	JD Verification 🛕
	Start Date*	Health Insurance Type	Covered?	End Date
	Add			
	Health, Sub	stance Abuse, and	Disabilities HU	JD Verification 🛕
	Start Date*	Disability Type	Disability determination	End Date(A)
	Add			
	Current Liv	ing Situation		
	Start Date*	End Date	Information Date	Current Living Situation